



# How To

Service Documents from APPI

Document: #HT000187

Document Title: How to Replace a Print Head

Product(s): Ti-1000Z, Ti-1000ZR, and NBO Printer

## Procedure:

1. Turn power off the bagger and printer. Failure to turn Power Off to Bagger and Print Head can damage new print head.

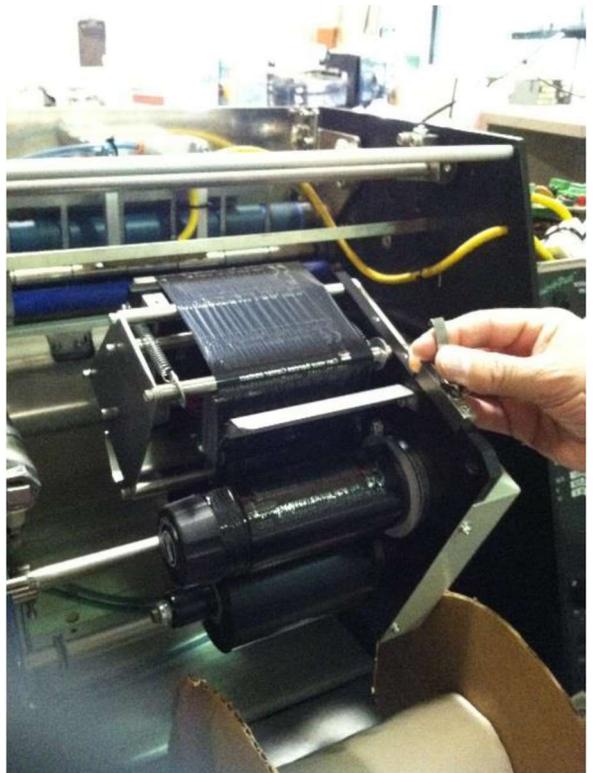
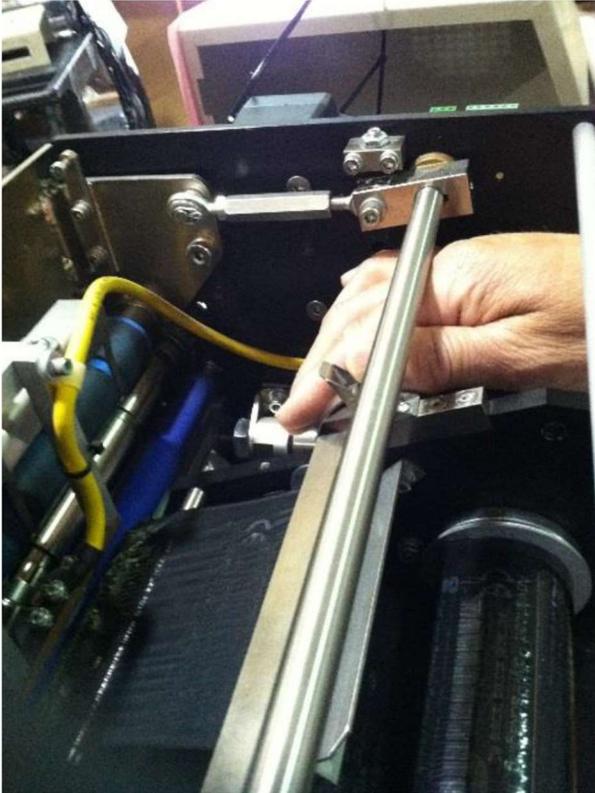




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2. Unlatch Print Head and tilt the print head back.





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3. Slide ribbon off print head.

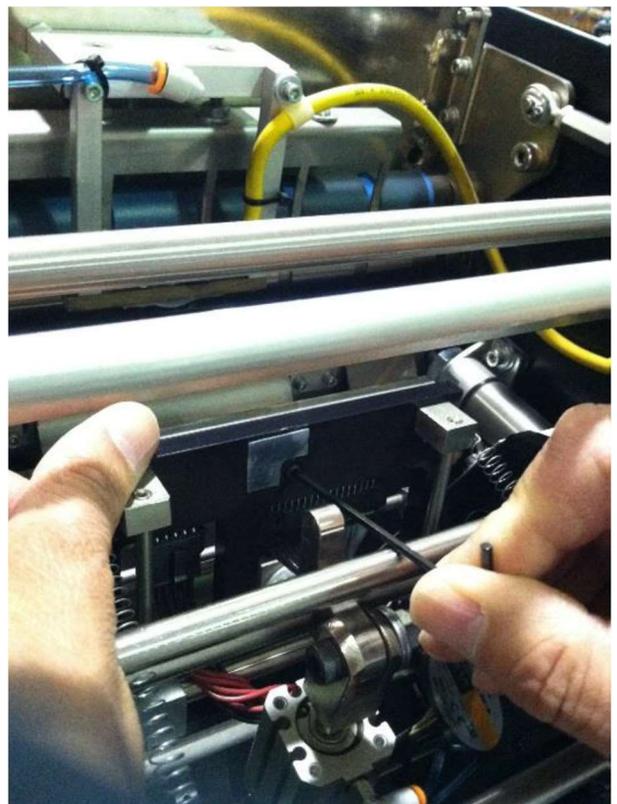




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4. Gently push the Print Head Mount forward and un-screw the small Socket Head Bolt. Bolt is 2.5mm socket head.





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5. Separate the Print Head from the Print Head Mount.

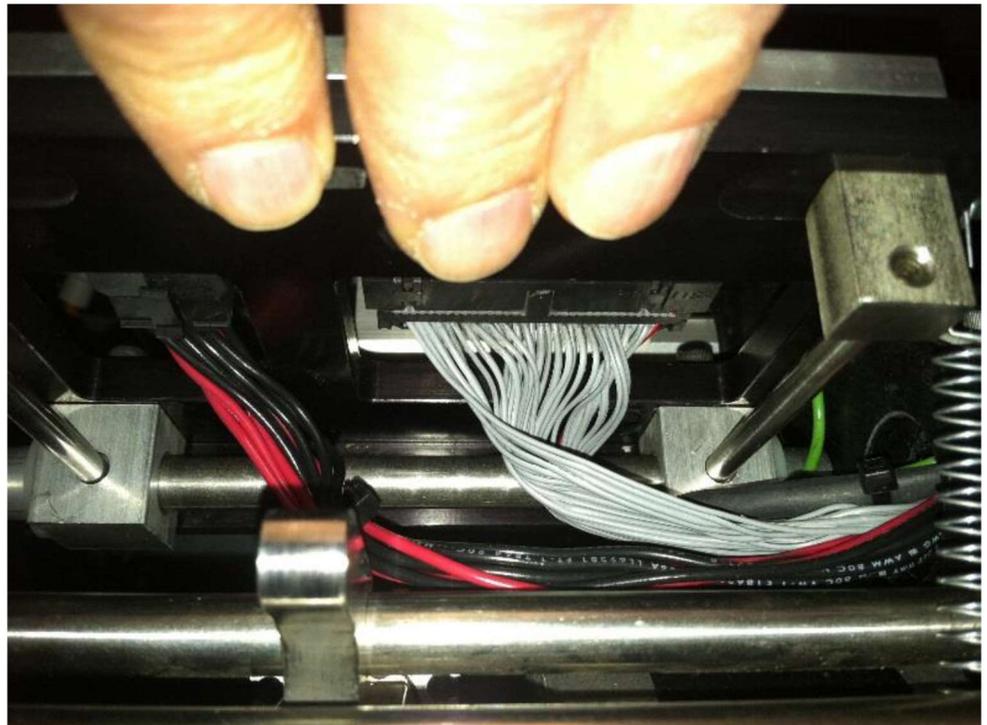
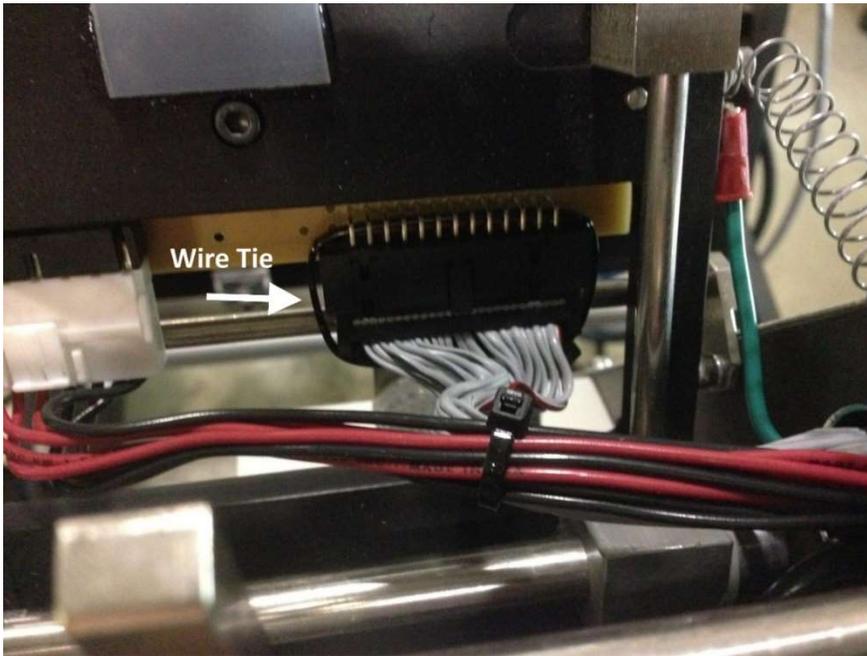




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6. Cut the wire tie holding the print head data cable to the print head. Unplug the two Cables on the Print Head.



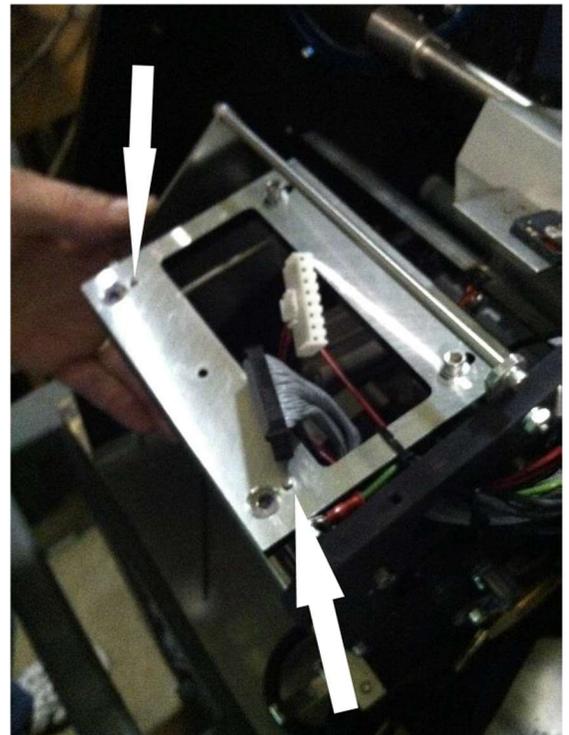
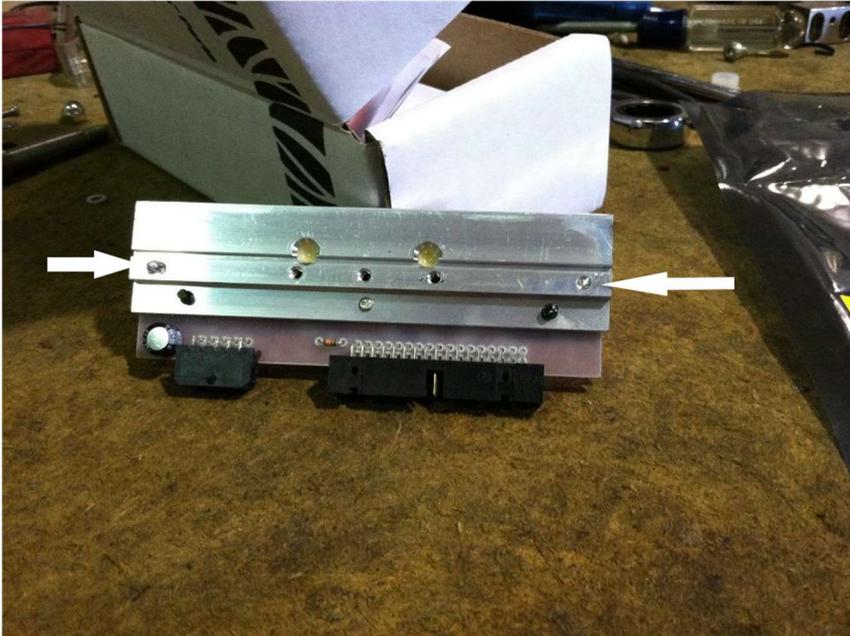


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7. Removed the existing print head.

8. Align the new Print Head Alignment Holes with the Print Head Alignment Pins on the print head back plate.





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9. Re-connect the cables to the Print Head and install wire tie around the print head data cable and print head connector on print head.

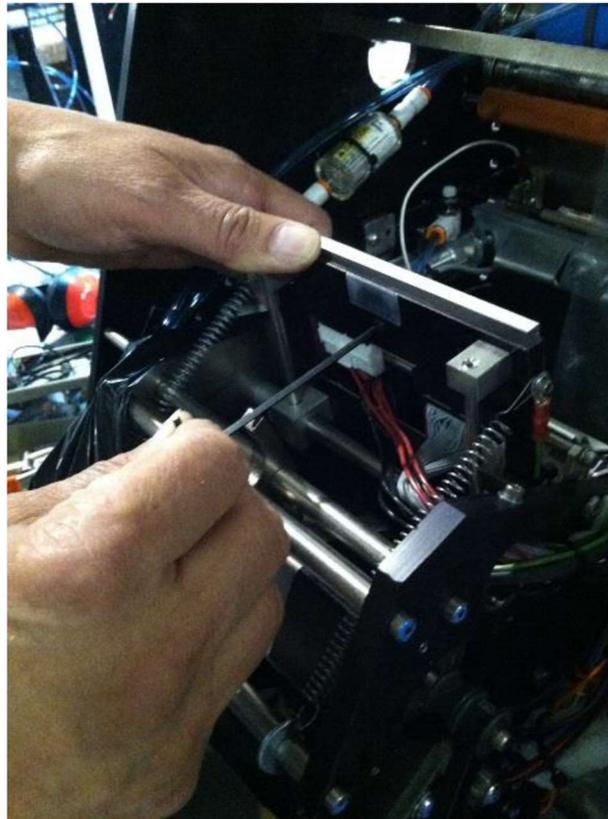




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10. Attach Print Head to Print Head Mount being sure the Alignment Pins are lined up with the Alignment Holes. Then gently tighten mounting bolt.



**The new Print Head is now installed. It is recommended that you should test print a label.**

**If you need further assistance contact Advanced Poly at (800) 785-4403 and ask for the Service Dept.**

**For the best quality print, Advanced Poly recommends using Ribbon Part Number TH-ZEB-B-409.**

<https://ecom.advancedpoly.com/thermal-ribbon-4-09-x-1476-black-zeb-cl-24-rolls-per-case-note-price-is-per-roll.html>